MANAGEMENT POLICY

NORDLOGWAY

PURPOSE

To be the **go-to logistics partner** for our clients in improving their value chain, through **operational excellence** and sustainable **growth**, contributing to the economic and social progress of our region.

COMMITMENTS

Nordlogway's commitments are established as a **benchmark for professional ethics and responsible decision-making**. These values provide the foundation for **Nordlogway's Management Policy**, which is built on **twelve principles** that support its purpose of profitable growth and reflect its commitment to society and the environment.

Víctor Gastón Puyo
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NORD LOGWAY
LOGISTICS PROVIDER

01

We are committed to **technology** and **digitalisation**, ensuring **information security** through the implementation of an ISMS certified in accordance with **ISO 27001:2022** and **Directive (EU) 2022/2555** (NIS 2), with the aim of strengthening stakeholder trust.

02

We drive the company's growth on the basis of triple sustainability: economic, social and environmental.

03

We measure **our clients' satisfaction** by improving the flow of their supply chain and providing **efficient, tailored solutions** focused on reliability, cost and environmental impact.

04

We promote good purchasing practices and responsible procurement in line with the company's environmental, social and economic objectives.

05

We reaffirm our commitment to people and to the groups we engage with: job creation, partnership agreements with social organisations in our region, and value creation for shareholders and society.

06

We promote respect for diversity and equal opportunities regardless of race, gender, religion or disability, and we uphold the protection of internationally recognised human rights.

07

We promote the health and safety of the people who make up the company by providing safe working conditions, eliminating hazards and reducing risks to prevent injuries.

08

We encourage the training and professional development of the people who are part of the company.

09

We work to **reduce the impact** of our activity and **protect the environment**, moving towards logistics solutions that help prevent air pollution, optimise energy consumption, reduce GHG emissions, promote the use of renewable energy and minimise waste generation.

10

We meet our clients' requirements by ensuring compliance with agreed terms as well as **compliance with applicable legal and regulatory requirements**, fostering transparency and smooth two-way communication.

11

We manage the business ethically and responsibly by establishing a framework for action based on transparency. Nordlogway firmly supports anti-corruption practices and opposes bribery.

12

We maintain an integrated quality and environmental management system to ensure the **continuous improvement** of our services and work processes, based on objectives that are set and reviewed annually.